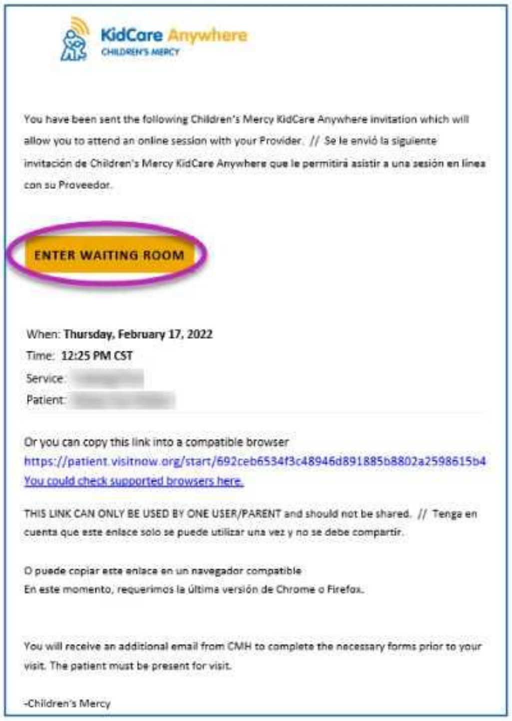
Jiunge na
Miadi ya KidCare Anywhere

1. **Dakika 15 kabla ya miadi yako ya matibabu kwa mtandao, bonyeza kiungo kilichotumwa kwako kwa ujumbe wa maandishi au barua pepe.**
   - **Mtu 1 pekee ndiye anayeweza kuunganisha kwenye ziara kwa kutumia kiungo hiki. Mtoa huduma anaweza kumkaribisha mtu mwingine mara baada ya ziara kuanza.**



KidCare Anywhere
CHILDREN'S MERCY

You have been sent the following Children's Mercy KidCare Anywhere invitation which will allow you to attend an online session with your Provider. // Se le envió la siguiente invitación de Children's Mercy KidCare Anywhere que le permitirá asistir a una sesión en línea con su Proveedor.

ENTER WAITING ROOM

When: Thursday, February 17, 2022
Time: 12:25 PM CST
Service: [illegible]
Patient: [illegible]

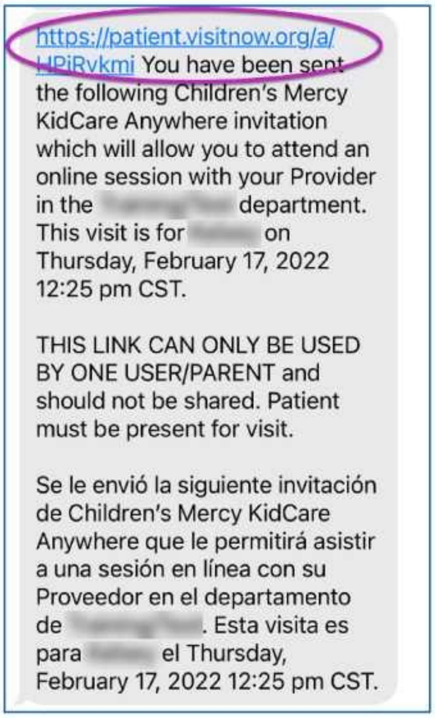
Or you can copy this link into a compatible browser
https://patient.visitnow.org/start/692ceb6534f3c48946d891885b8802a2598615b4
You could check supported browsers here.

THIS LINK CAN ONLY BE USED BY ONE USER/PARENT and should not be shared. // Tenga en cuenta que este enlace solo se puede utilizar una vez y no se debe compartir.

O puede copiar este enlace en un navegador compatible
En este momento, requerimos la última versión de Chrome o Firefox.

You will receive an additional email from CMH to complete the necessary forms prior to your visit. The patient must be present for visit.

-Children's Mercy



https://patient.visitnow.org/a/LJPiRvkmi You have been sent the following Children's Mercy KidCare Anywhere invitation which will allow you to attend an online session with your Provider in the [illegible] department. This visit is for [illegible] on Thursday, February 17, 2022 12:25 pm CST.

THIS LINK CAN ONLY BE USED BY ONE USER/PARENT and should not be shared. Patient must be present for visit.

Se le envió la siguiente invitación de Children's Mercy KidCare Anywhere que le permitirá asistir a una sesión en línea con su Proveedor en el departamento de [illegible]. Esta visita es para [illegible] el Thursday, February 17, 2022 12:25 pm CST.

2. **Ikiwa bado haujapakua programu, bofya Download App na fuata maelekezo ya kupakua.**
   - **Ikiwa tayari umepakua programu, bofya Open App.**

Imesasishwa: Juni 9, 2022

Jiunge na Miadi ya KidCare Anywhere

Children's Mercy KANSAS CITY

Kupakua Programu

Bofya kitufe cha Download App.

Bofya Install ili kupakua Programu ya Teladoc Health Patient .

Baada ya kupakua programu, rudi kwenye ujumbe wako wa maandishi au barua pepe na bofya kiungo cha miadi.

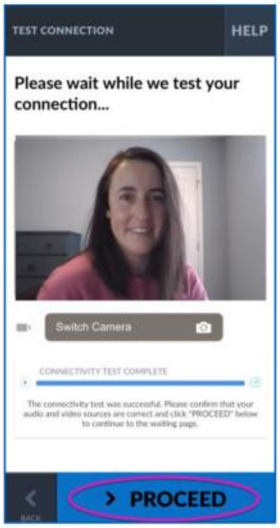
Programu itaomba kufikia kuchukua picha na kurekodi video. Kubofya While Using the App. Fuata kiibukizi mpaka utakapofikia skrini ya Check In.

Imesasishwa: Juni 9, 2022

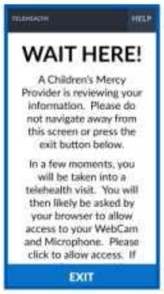
3. **Bofya Check In.**

4. **Pitia taarifa za mtoto wako na kisha ubofye Confirm.**

5. **Programu itajaribu muunganisho wa intaneti yako na kamera. Unapaswa kujiona kwenye skrini. Bofya Proceed pindi unapomaliza jaribio.**



6. **Utawekwa kwenye chumba cha kusubiria mtandaoni. Mtoa huduma atajiunga wakati wa ziara yako baada ya kukagua maelezo yako.**
    - **USIPUNGUZE au kuondoka kwenye programu hadi baada ya ziara yako kukamilika.**



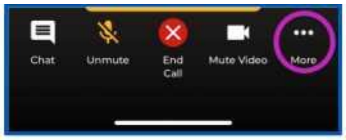
MAELEKEZO YA WAKATI UNAPIGA SIMU

- **Kamera na Maikrofoni**
    - **Hakikisha kuwa kamera na maikrofoni zimewashwa. Bofya kitufe ili kuwasha na kuzima.**
        - **ON**

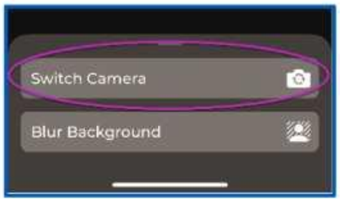
        - **OFF**

    - **Kubadili kwenda kwenye kamera yako ya mbele.**

1. **Bofya vinukta 3 juu ya skrini wakati wa ziara.**



2. **Bofya Switch Camera.**



Jiunge na
Miadi ya KidCare Anywhere

- **Unaweza kutuma ujumbe wa mazungumzo kwa mtoa huduma wako wakati wa ziara hiyo. Bofya kitufe cha Chat ili kufungua mazungumzo.**
    - **Andika ujumbe wako na bofya Send.**

- **Kumaliza ziara, bofya kitufe cha End Call.**
    - **Ukikata simu kabla ya kumaliza, unaweza kubofya kiungo kutoka kwenye barua pepe yako au ujumbe wa maandishi na uingie tena. Hii inafanya kazi ndani ya dakika 5 pekee baada ya kumaliza ziara.**

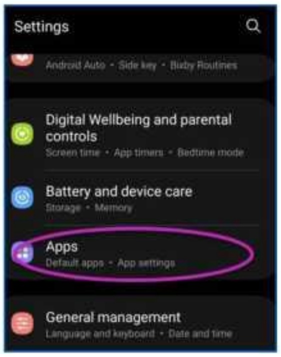
Utatuzi wa shida

- **Nina matatizo ya kamera au maikrofoni.**

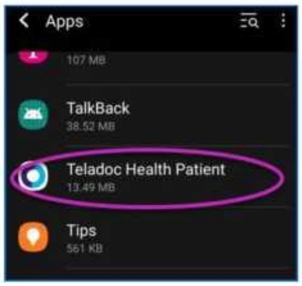
Ikiwa programu imepakuliwa, fuata maagizo haya ili kufikia mipangilio ya ruhusa ya maikrofoni na kamera.

1. **Fungua Settings.**

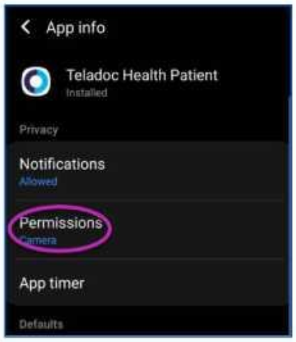
2. Tafuta na bofya Apps ili kufungua mipangilio ya programu.



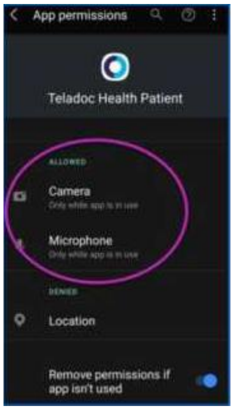
3. Tafuta na bofya programu ya Teladoc Health Patient ili kufungua mipangilio ya programu.



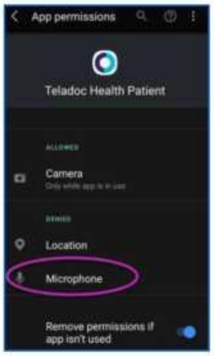
4. Bofya Permissions



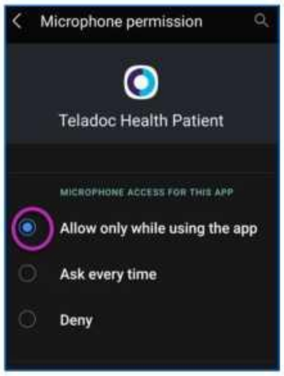
5. **Menyu hii itakuonyesha kile ambacho kimeruhusiwa na kukataliwa.**



- **Ikiwa maikrofoni na kamera ziko chini ya Denied, bofya ili kuhariri mipangilio.**



- **Bofya Allow only while using the app kuruhusu maikrofoni na kamera zitumike kwenye programu.**



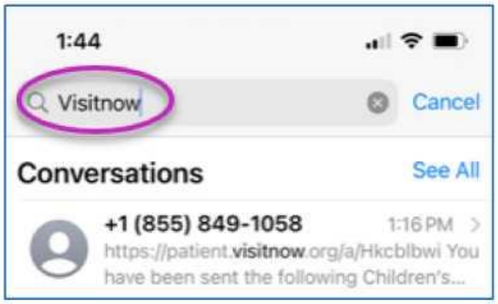
  - **Sijaweza kupata kiungo cha ziara yangu.**

- **Kiungo kimetumwa kwako kwa na simu mara nyingi kabla ya muda wa ziara yako.**
  - **Saa 24 kabla**
  - **Dakika 15 kabla**

Jiunge na
Miadi ya KidCare Anywhere

- Mtu 1 pekee ndiye anayeweza kuunganisha kwenye ziara kwa kutumia kiungo hiki. Mtoa huduma anaweza kualika mtu mwingine mara tu ziara inapoanza.

- Tafuta “Visitnow” kwenye ujumbe wako wa maandishi au barua pepe
  - Hakikisha kuwa umeangalia folda zako za barua pepe Takataka au Taka



Kwa usaidizi wa kiufundi, piga simu (816) 302-7895

Ili kupanga upya miadi yako, piga simu (816) 234-3700

Imesasishwa: Juni 9, 2022